

## APPENDIX D

### TELECHOICE

#### BROADBAND EQUIPMENT SCHEDULE

#### 1 Broadband Equipment

##### 1.1 Provision and specifications of the equipment

- (a) You may obtain a *modem and/or fixed line handset* from *TeleChoice* for use with the *TeleChoice* Broadband and Home Phone Service, or *you* may choose to use a modem or fixed line handset *you* have or have obtained from a third party.
- (b) You must ensure that you have compatible, working equipment installed to access and use your *TeleChoice* Broadband and Home Phone Bundle Service including but not limited to; modem, router and cabling. We will not reimburse you for access or performance problems caused by equipment which is not supplied by us or if the warranty has expired.
- (c) If we have agreed to supply you with a piece of equipment, we reserve the right to and may supply an alternative model or brand of equipment, of similar quality and technical specification to the equipment depicted in our advertising material.
- (d) Any modem, router, home phone or device that *you* wish to use with the *TeleChoice Broadband and Home Phone Bundle Service* must be of a kind approved by *TeleChoice*.
- (e) *TeleChoice* only provides technical support for makes and models of modem/router supplied by *TeleChoice*. If *you* are using a model of modem/router not supplied by *us*, assistance may be available directly from the equipment manufacturer's own technical support service.
- (f) Support, maintenance and/or consulting in respect of *your* equipment are not provided as part of the *service*. *You* are responsible for any expenses relating to cabling, configuration and/or modifications to your equipment.

##### 1.2 Your responsibilities in relation to your service equipment

- (a) Unless *you* obtain the *modem, router or home phone (the equipment)* from *TeleChoice* for use with the *TeleChoice Broadband and Home Phone Bundle Service*, *TeleChoice* makes no warranty under the *Agreement*.
  - (i) That *the equipment* is suitable for use in connection with the *TeleChoice Broadband and Home Phone Bundle Service* or any *value added Service features*; or
  - (ii) About the quality of the *equipment*.

- (b) Unless you obtain the equipment from *TeleChoice* for use with the *TeleChoice Broadband and Home Phone Bundle Service*, you are responsible for making sure that:
  - (i) All regulatory approvals for your *equipment* have been obtained; and
  - (ii) Your *equipment* complies with all relevant technical regulations and specifications at all times.
- (c) You are responsible for the maintenance of your *equipment*.

### 1.3 What can TeleChoice do if your equipment is faulty or interferes with the TeleChoice *Broadband and Home Phone Bundle Service*?

If your *equipment* appears to be faulty or interferes with the *TeleChoice Broadband and Home Phone Bundle Service*, *TeleChoice* is entitled to require you to:

- (a) Cease using the equipment until the problem has been corrected., and/or
- (b) Present the equipment to *TeleChoice* for inspection and determination of the ability to use this equipment with our *Service*.

### 1.4 What Modems are supplied by TeleChoice

- (a) The model and price of the TeleChoice Supplied Modems are detailed in the table below

Modem Description	Model Number	Applicable Charge
Netcomm Wireless Modem	model NB604N	\$99.00
Modems are delivered to your nominated address upon successful completion of your request for service.		