



Appendix L – International Roaming Rates, Preferred Network Carriers and 7 Day International Roaming Packs

International Roaming is available in some countries using your Post-paid service. For your roaming to work, it must be turned on. Our post-paid services have roaming turned off by default.

International Roaming Data is not available on PAYG Roaming Option.

The cost shown below for sending an SMS message is based on SMS of 160 characters in length. SMS that are more than 160 characters in length will occur additional charges.

SMS that contain special characters (such as emoji's) may increase the number of characters used in the SMS or may also convert to MMS.

These rates are effective 9th December 2020 and are subject to variation in accordance with our plan terms and conditions.

7 Day International Roaming Pack (7 Day Pack)

7 DAY EXPIRY IR PACK (Cost for 7 DAYS)	Included Calls (blocks of 60sec)	Included SMS	Included Data	Excess Data Pack (250MB)
\$49.00	60 minutes	100	2GB	\$5.00

7 Day International Roaming Packs (7 Day Packs) are available in selected overseas countries as outlined in table provided below.

Our 7 Day Packs have a 7 day expiry. The pack includes data, SMS, and voice calls.

60 minutes included calls is for both incoming and outgoing calls. Once you have consumed your included call allowance, you will be charged excess PAYG if you continue to use your service. These rates are outlined in the table below.

100 included SMS is for SMS that you send. Receiving SMS while overseas is free. Once you have consumed your included SMS allowance, you will be charged excess PAYG. These rates are outlined in the table below.

2GB data limit is for all data usage while overseas. 1G = 1024MB. Once you have consumed the data allowance, your data will stop working. You may top up your data by adding a \$5 pack which gives you 250MB.

You may opt-in to auto top up your 7 Day Pack. If you are overseas for 14 days, then you may elect to auto top-up your 7 Day Pack one more time (2 x 7 Day Packs) . You may request this when you speak with our customer service team.

If you wish to top up your 7 Day Pack before the 7 days has expired, you may do this. Any balances remaining in your previous pack will be forfeited.

Each 7 Day Pack will be activated once your service is registered in your overseas location.

TeleChoice can apply spend control limits on your service, you may discuss this with us when you call to activate your International Roaming.

To check your balances while you are overseas, SMS the word Bal to 179.



PAYG International Roaming Rates & 7 Day Pack Availability

COUNTRY NAME	Zone	Cost of making a	Cost of receiving	Cost of sending SMS (PAYG)	7 DAY Roaming Pack	PAYG Roaming
		call PAYG(per min)	a call PAYG (per min)			
Austria	4	\$2.75	\$2.75	\$0.70	YES	YES
Belgium	6	\$3.70	\$3.70	\$0.70	YES	YES
Bolivia	5	\$3.20	\$3.20	\$0.70	NO	YES
Brazil	5	\$3.20	\$3.20	\$0.70	YES	YES
Bulgaria	5	\$3.20	\$3.20	\$0.70	YES	YES
Cambodia	4	\$2.75	\$2.75	\$0.70	YES	YES
Canada	4	\$2.75	\$2.75	\$0.70	YES	YES
China	5	\$3.20	\$3.20	\$0.70	YES	YES
Cook Islands	4	\$2.75	\$2.75	\$0.70	NO	YES
Croatia	7	\$4.10	\$4.10	\$0.70	YES	YES
Czech Republic	7	\$4.10	\$4.10	\$0.70	YES	YES
Denmark	2	\$1.85	\$1.85	\$0.70	YES	YES
East Timor	3	\$2.30	\$2.30	\$0.70	NO	YES
Egypt (Arab Republic)	7	\$4.10	\$4.10	\$0.70	NO	YES
Estonia	5	\$3.20	\$3.20	\$0.70	YES	YES
Fiji	3	\$2.30	\$2.30	\$0.70	YES	YES
Finland	1	\$1.40	\$1.40	\$0.70	YES	YES
France	3	\$2.30	\$2.30	\$0.70	YES	YES
Germany	2	\$1.85	\$1.85	\$0.70	YES	YES
Greece	2	\$1.85	\$1.85	\$0.70	YES	YES
Guernsey (UK)	2	\$1.85	\$1.85	\$0.70	YES	YES
Hong Kong	3	\$2.30	\$2.30	\$0.70	YES	YES
Hungary	4	\$2.75	\$2.75	\$0.70	YES	YES
India (Limited to Delhi, Mumbai & Uttar Pradesh West)	5	\$3.20	\$3.20	\$0.70	YES	YES
Indonesia	6	\$3.70	\$3.70	\$0.70	YES	YES
Ireland	3	\$2.30	\$2.30	\$0.70	YES	YES
Isle of Man (UK)	2	\$1.85	\$1.85	\$0.70	YES	YES
Israel	6	\$3.70	\$3.70	\$0.70	YES	YES



COUNTRY NAME	Zone	Cost of making a	Cost of receiving	Cost of sending	7 DAY Roaming	PAYG
		call PAYG(per min)	a call PAYG (per min)			
Italy	2	\$1.85	\$1.85	\$0.70	YES	YES
Japan	4	\$2.75	\$2.75	\$0.70	YES	YES
Kenya	7	\$4.10	\$4.10	\$0.70	NO	YES
Kuwait	8	\$4.60	\$4.60	\$0.70	NO	YES
Latvia	6	\$3.70	\$3.70	\$0.70	YES	YES
Lebanon	8	\$4.60	\$4.60	\$0.70	NO	YES
Lithuania	7	\$4.10	\$4.10	\$0.70	YES	YES
Luxembourg	2	\$1.85	\$1.85	\$0.70	YES	YES
Macedonia (Former Yugoslav Rep)	4	\$2.75	\$2.75	\$0.70	YES	YES
Malaysia	2	\$1.85	\$1.85	\$0.70	YES	YES
Malta	8	\$4.60	\$4.60	\$0.70	NO	YES
Mexico	7	\$4.10	\$4.10	\$0.70	NO	YES
Netherlands	3	\$2.30	\$2.30	\$0.70	YES	YES
New Caledonia	2	\$1.85	\$1.85	\$0.70	NO	YES
New Zealand	1	\$1.40	\$1.40	\$0.70	YES	YES
Nigeria	3	\$2.30	\$2.30	\$0.70	YES	YES
Norway	2	\$1.85	\$1.85	\$0.70	YES	YES
Palestine	6	\$3.70	\$3.70	\$0.70	NO	YES
Papua New Guinea	5	\$3.20	\$3.20	\$0.70	YES	YES
Philippines	4	\$2.75	\$2.75	\$0.70	YES	YES
Poland	6	\$3.70	\$3.70	\$0.70	YES	YES
Portugal	2	\$1.85	\$1.85	\$0.70	YES	YES
Qatar	7	\$4.10	\$4.10	\$0.70	YES	YES
Republic of Korea	3	\$2.30	\$2.30	\$0.70	YES	YES
Romania	6	\$3.70	\$3.70	\$0.70	YES	YES
Russia	8	\$4.60	\$4.60	\$0.70	YES	YES
Samoa	5	\$3.20	\$3.20	\$0.70	YES	YES
Saudi Arabia	4	\$2.75	\$2.75	\$0.70	NO	YES
Singapore	1	\$1.40	\$1.40	\$0.70	YES	YES
Slovak Republic	4	\$2.75	\$2.75	\$0.70	YES	YES
Slovenia	2	\$1.85	\$1.85	\$0.70	NO	YES
Solomon Islands	4	\$2.75	\$2.75	\$0.70	NO	YES
South Africa	1	\$1.40	\$1.40	\$0.70	YES	YES
Spain	5	\$3.20	\$3.20	\$0.70	YES	YES
Sri Lanka	7	\$4.10	\$4.10	\$0.70	YES	YES
Sweden	3	\$2.30	\$2.30	\$0.70	YES	YES
Switzerland	4	\$2.75	\$2.75	\$0.70	YES	YES
Taiwan	2	\$1.85	\$1.85	\$0.70	YES	YES
Thailand	3	\$2.30	\$2.30	\$0.70	YES	YES
Tonga	2	\$1.85	\$1.85	\$0.70	YES	YES
Turkey	6	\$3.70	\$3.70	\$0.70	YES	YES
UAE	5	\$3.20	\$3.20	\$0.70	NO	YES
UK	2	\$1.85	\$1.85	\$0.70	YES	YES
USA	4	\$2.75	\$2.75	\$0.70	YES	YES
Vanuatu	2	\$1.85	\$1.85	\$0.70	YES	YES
Vietnam	2	\$1.85	\$1.85	\$0.70	YES	YES



Roaming Providers

Roaming Providers make sure that you are connected to our preferred operators for a better roaming experience.

You can do this by putting your handset on auto network select. This will make the device choose the preferred operator.

If you are still unable to get a signal, you can try set your device to manual network select, then choose our roaming provider in the country you are in and try again.

You can use a non-preferred provider if you are unable to connect to a preferred operator. All providers are preferred unless ***otherwise noted***.

Check your manufacturer's operation manual on how to perform this function on your device.

A list of the roaming providers is outlined in the table below.

If the roaming provider you are trying to connect to is not listed in this table, your service will not work.

If you are having trouble with your international roaming you may call +61280692368 , speak to us on Live Chat at www.telechoice.com.au or send us an email at support@telechoice.com.au .

Country	Network Operator	Network Type
Austria	Hutchison Drei Austria GmbH	P
Belgium	KPN Group Belgium NV/SA	P
Bolivia	Nuevatel PCS De Bolivia SA	P
Brazil	TIM Celular S.A.	N
	Vivo S.A.	P
Bulgaria	Cosmo Bulgaria Mobile EAD	P
Cambodia	CamGSM	N
	Viettel	P
Canada	Bell Mobility Inc.	P
	Rogers Wireless Fido	P
	TELUS Communications	P
China	China Mobile	P
	China Unicom	P
Cook Islands	Telecom Cook Islands	P
Croatia	Croatian Telecom Inc.	P
	Tele2 d.o.o za telekomunikacijske uluge	P
	VIPnet d.o.o.	P
Czech Republic	T-Mobile Czech Republic a.s.	P
Denmark	TDC A/S	P
	Telia Nattjanster Norden AB	P
Egypt	Etisalat Misr	P
Estonia	Elisa Eesti AS	P
	Tele2 Eesti AS	P
Fiji	Vodafone Fiji Ltd.	P
Finland	TeliaSonera Finland Oyj	P
France	Bouygues Telecom	P
	Orange France	P
Germany	T-Mobile Deutschland GmbH	P
	Telefonica o2 Germany GmbH & Co.OHG	P
Greece	Cosmote Mobile Telecommunications S.A.	P
Hong Kong	Hong Kong CSL Limited	P
	SmarTone Mobile Communications Limited	P
Hungary	Magyar Telekom Plc	P
Indonesia	Excelcom	P
	PT Indonesian Satellite Corporation Tbk	P
	PT Telekomunikasi Selular	P
Ireland	Hutchison 3G Ireland limited	P
	Meteor Mobile Telecommunications Limited	P
	O2 Communications	P
Israel	Cellcom Israel Ltd	P
	Pelephone Communications Ltd.	P
	Wataniya Palestine Mobile	P

Country	Network Operator	Network Type
Italy	H3G	P
	Telecom Italia SpA	P
	Wind Telecomunicazioni SpA	P
Japan	NTT DoCoMo Inc	P
	SoftBank Mobile	P
Kenya	Safaricom Limited	P
Kuwait	Wataniya Telecom Kuwait	P
Latvia	Latvian Mobile Telephone Co	P
	Tele2 Latvia	P
Lebanon	MIC 2	P
Lithuania	Omnitel Lithuania	P
	UAB Tele2	P
Luxembourg	Orange S.A.	P
Macedonia	T-Mobile Macedonia	N
	VIP Operator Dooel Skopje	P
Malaysia	Celcom	P
	DiGi Telecommunications Sdn Bhd	P
	Maxis Communications Berhad	N
Malta	Mobisile Communications Limited	P
Mexico	Pegaso Comunicaciones y Sistemas S.A. De C.V	P
Netherlands	KPN B.V.	P
New Caledonia	OPT New Caledonia	P
New Zealand	Telecom New Zealand Limited	P
	Two Degrees Mobile Limited	P
Nigeria	MTN Nigeria Communications Limited	P
Norway	Netcom NORNC	P
Norway	Telenor Norge	P
Papua New Guinea	BMobile Limited	P
	Digicel PNG Ltd.	P
Philippines	Smart Communications Inc	P
Poland	PTK Centertel	P
Portugal	Sonaecom Servicos de Comunicacoes S.A.	P
Qatar	Q Tel	P
Romania	Orange Romania SA	P
Russia	OJSC VimpelCom	P
Samoa	Digicel Samoa Limited	P
Saudi Arabia	Saudi Telecom Company	P
Singapore	MobileOne Ltd	N
	StarHub Mobile Pte Ltd	P
Slovakia	Slovak Telekom a.s.	P
	SI.Mobil d.d.	P
Solomon Islands	BMobile Limited	P
South Africa	Cell C	P
	MTN Mobile Telephone Networks	P
	Vodacom Group Pty Ltd.	P
South Korea	SK Telecom	P
Spain	Telefonica Moviles Espana S.A.	P
Sri Lanka	Dialog Telekom PLC	P
	Mobitel	N
Sweden	Tele 2 AB	P
	Telenor Sverige AB	P
	TeliaSonera Mobile Networks AB Sweden	P

Country	Network Operator	Network Type
Switzerland	Orange Communications SA	P
	Swisscom	P
Taiwan	Chunghwa Telecom	P
Thailand	Real Future Company Ltd	N
	Total Access Communications Co	P
Timor	Telkomcel	P
	Timor Telecom	P
	VIETTEL TIMOR LESTE	P
Tonga	Digicel	P
Turkey	Turkcell Iletisim Hizmetleri A.S.	P
United Arab Emirates	Emirates Telecom Corp Etisalat	P
United Kingdom	Everything Everywhere Limited	P
	Jersey Telecom	P
	Telefonica O2 UK Limited	P
United States of America	AT&T Mobility	P
	T-Mobile USA Inc	P
	T-Mobile USA Inc	P
Vanuatu	Digicel	P
	Telecom Vanuatu Limited	P
Vietnam	Vietel Corporation	P
	Vinaphone	P
India_TN	Bharti Airtel Ltd. Chennai	P
	Bharti Airtel Ltd. Tamilnadu	P
India_AP	Bharti Airtel Ltd. Andhra Pradesh	P
India_Karnataka	Bharti Airtel Ltd. Karnataka	P
India_kerala	Bharti Airtel Ltd. Kerala	P
India_Delhi	Bharti Airtel Ltd. Delhi	P
	Vodafone Delhi	P
India_Gujarat	Bharti Airtel Ltd. Gujarat	P
India_Haryana	Bharti Airtel Ltd. Haryana	P
India_HP	Bharti Airtel Ltd. Himachal Pradesh	P
India_MH	Bharti Airtel Ltd. Maharastra & Goa	P
	Bharti Airtel Ltd. Mumbai	P
	Vodafone Mumbai	P
India_Kolkatta	Bharti Airtel Ltd. Kolkata	P
India_MP	Bharti Airtel Ltd. Madhya Pradesh	P
India_Punjab	Bharti Airtel Ltd. Punjab	P
India_Rajasthan	Bharti Airtel Ltd. Rajasthan	P
India_UPW	Bharti Airtel Ltd. UP West	P
	Idea Cellular Ltd. Up West	P

P - Preferred network operator

N- Non Preferred network carrier