

TELECHOICE – BROADBAND AND HOME PHONE BUNDLE

PRICING TABLES

CURRENT OFFER PRICING PLANS FOR CUSTOMERS

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1 ABOUT THIS SECTION

- (a) This Section of the *Pricing Plan and Pricing Tables* relates to *TeleChoice Broadband and Home Phone Service*.
- (b) This section contains the *pricing plans* that we currently offer to new customers.
- (c) If you cannot find the name of *your pricing plan* in this section, you should refer to Section 3 of the *pricing table* (*where applicable*) as it contains *pricing plans* that we do not currently offer to new customers. You can also call us for more information.
- (d) You may also need to refer to the following:
 - (i) The *TeleChoice Broadband and Home Phone Service Description* for general information on the calculation of charges for use of the *service* and other call charges not covered by *your pricing plan*,
 - (ii) Appendix J for a list of countries and the per minute call rate for international calls originating from Australia, and
 - (iii) The *Value Added Service Features* Appendix H for the description and charges the range of *value added service features* available with the *service*.
 - (iv) The Broadband Hardware Equipment Schedule Appendix D.
- (e) The meaning of the words printed *in italics like this* is explained in the *dictionary*.

2 TELECHOICE FREEDOM SURFER - BROADBAND AND HOME PHONE BUNDLE SERVICE :

2.1 Eligibility

- (a) The TeleChoice Freedom Surfer Broadband and Home Phone Bundle Service is available from 25 April 2013 to approved new and existing customers connecting to the *service* on the following terms:

If *you* are an existing customer *you* may only transfer to the TeleChoice Freedom Surfer Service with *our* approval and if *your* current *agreement* for the *service* is a:

- (i) *non-fixed length agreement*, or
- (ii) *fixed-length agreement* with less than 3 months of the *minimum term* remaining.

When considering whether to approve *your* application to transfer from an existing agreement we will take into account *your* credit history on *your* existing agreement and undertake *our* standard credit checks for the TeleChoice Broadband and Home Phone Bundle Service you wish to connect to.

2.2 Minimum term

The TeleChoice Freedom Surfer Service is provided on a 3 month contract period (the Initial Contract Period). Refer the Pricing table below to identify the minimum total cost of your contract period.

2.3 What *you* have to pay *us*

- (a) Subject to the following paragraphs *you* must pay *us* for use of the *service* at the rates set out in the *pricing table*, the *Broadband Equipment (hardware) supplied to you for use with the service as set out in Appendix D – Broadband Hardware Equipment Schedule* and for *value added service features* at the rates set out in Appendix H - Value Added Service Features).
- (b) Tables 1, 2 and 3 below set out the charges that apply and the included value per month for the TeleChoice Freedom Surfer Plan..
- (c) Each month *you* must pay:
 - (i) a *minimum monthly payment* (which includes a value of included calls). *You* must pay this *minimum monthly payment* even if *you* do not make calls from the relevant *services* to reach the total value of included value for each *service*;
 - (ii) charges for all non-eligible calls and other *services* *you* use based on the standard charges

for each relevant service as set out in the *pricing tables* for each relevant service;

- (iii) any *equipment charges* payable for equipment *you* have purchased from *us*;
 - (iv) charges for all eligible *calls* made over the amount of included value for the relevant *service* at the rates set out below or where not set out below, in accordance with the *pricing tables* for the relevant *service*;
 - (v) Any charges for value added services.
- (d) Any monthly included value that *you* may be entitled to and have not used in any month will be forfeited at the end of each month, and is not refundable or transferable including at account closure

2.4 Eligible Calls and Pricing Plans

Table 1 below indicates whether a particular call type is an 'eligible call' which counts towards the plan and *minimum monthly charge* of *your* TeleChoice Freedom Surfer Plan

Table 2 below contains pricing details of the: Freedom Surfer Plan.

Table 3 below contains details of international calling rates for the Freedom Surfer Plan

Table 1

Call/Usage Type	Eligible Call/Usage
National Voice Calls	Yes
National Calls to Mobile	Yes
13/1300 Numbers	Yes
Customer Service	Yes
International Calls	No
Telstra Directory Assistance- 1223	No
Premium Services: 12, 18, 19 Numbers & Other special numbers (e.g. cost per service numbers)	No
Subscription Services	No
Equipment Payments	No
Handset Rental	No
Satellite Calls	No

Calls to national or international GSM mobile services that then divert/switch or re-route to an overseas number or premium rated number at no additional charge.	No
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Table 2

Plan	TeleChoice Freedom Surfer
Minimum Monthly Spend	\$89.95
Broadband Activation Fee	\$49.00
Minimum total cost over 3 months – (Initial Contract Period and Broadband Activation Fee)	\$318.85
Monthly included Call value	Unlimited Standard Call Inclusions^ Local Calls including 13/1300 Standard National Calls Standard National Calls to Mobiles
Monthly included Broadband Data Allowance	Unlimited Data Allocation^
Home Phone	
Billing interval(s) for excluded call types	60 secs
Premium Services	Supplier Pass-through
Subscription Services	Supplier Pass-through
Satellite Calls	Supplier Pass-through
Other Charges	
Basic Telephone Connection Charge (Where applicable)	Refer Pricing table section 1
Broadband Equipment Charge	Refer Appendix D

^ Excludes unreasonable use.

See Appendix B – Fair Use Policy.

All rates apply to use from within Australia, to within Australia.

Table 3

International Rates	
Billing interval (s)	60 secs
Flagfall	\$0.40
International Rates* /min	

*see Appendix J for a list of countries and applicable rates.

2.5 What happens if the *service is cancelled early; before the end of the Initial Contract Period or Renewal Period (The Term)?*

- (a) If the *service is cancelled* before the expiry of the *The*

Term you will be required to pay us:

- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the *Early Termination Fee (ETF)* set out in paragraph (c) below; plus
 - (iii) the sum of unpaid *equipment charges* owing on *any equipment or rental or pass through charges for the contracted period*.
- (b) If the *service is cancelled* before the expiry of The *term* under clause 12.1(a) or 12.1(b) of the *general terms*, you will be required to pay us:
- (i) any usage charges incurred up to, and including, the *cancellation date*; plus
 - (ii) the sum of unpaid *equipment charges* owing on *any equipment or rental or pass through charges for the contracted period*.
- (c) The *Early Termination Fee (ETF)* is calculated at a rate of \$89.95 per month for the remaining months of the initial Contract Period or renewal period as applicable. The maximum termination fee is \$269.85 for the 3 month Initial Contract Period.
- (d) If the *service is cancelled prior to the expiry of the Term*. TeleChoice will endeavour to finalise all charges as close to your cancellation date as possible. However charges for some types of calls or usage may be delayed for up to 60 days after the cancellation date and you will still be responsible for payment of this usage which occurred during your contracted period.